

Re: EXPLOSION OF HOMELESS ENCAMPMENT...

Subject: Re: EXPLOSION OF HOMELESS ENCAMPMENT 5/25/2020
From: "Renée (Cecelia) Shackelford" <renee.shackelford@lacity.org>
Date: 5/28/20, 12:02 PM
To: Cairo Rodriguez <cairo.rodriguez@lacity.org>, Sylvia Lacy <sylvia.lacy@lacity.org>
CC: Jamie Hwang <jamie.hwang@lacity.org>, "Burditt, Vincent" <vincent.burditt@lacity.org>

Hi Cairo,

Please speak to Vince about a weekly clean up, those are for your highest priorities and we cannot service every location once a week. I will add this to next week for a cleaning Thanks

Much Appreciated,

Renée

C. Renée Shackelford

PWB Building - SRSSD-Community Services Group (CSG)
City Council Liaison for Council Districts 8, 9, 10, & 11
1149 S. Broadway, 5th Floor (Mail Stop 521)
213.485.3023 T / 213.485.2961 F /
Renée.Shackelford@lacity.org

"Service doesn't have to be big and grandiose to be meaningful and make a difference."

Cheryl A. Esplin



www.lacitysan.org
www.facebook.com/lacitysan
www.twitter.com/lacitysan



On Thu, May 28, 2020 at 11:55 AM Cairo Rodriguez <cairo.rodriguez@lacity.org> wrote:
Hi Renee,

If possible could you please add Hobart and 7th encampment to weekly regular clean up.

Thank you,
Cairo



For updates regarding COVID-19 and Council District 10, please visit herbwesson.com.
For accurate and timely updates regarding COVID-19, please visit CDC.gov, PublicHealth.LACounty.gov, and LAMayor.org/Coronavirus.
Don't forget to sign up for [NotifyLA](#), L.A.'s mass notification system.
Click [here](#) to learn more about the Safer At Home order.

----- Forwarded message -----

From: **The Pearl (CA) Manager** <pearlonwilshiremgr@greystar.com>
Date: Tue, May 26, 2020 at 5:02 PM
Subject: EXPLOSION OF HOMELESS ENCAMPMENT 5/25/2020
To: councilmember.wesson@lacity.org <councilmember.wesson@lacity.org>, mike@wilshirecenter.com <mike@wilshirecenter.com>, Luz Bermudez <38268@lapd.online>, The Pearl (CA) Assistant Manager <pearlonwilshiremgr@greystar.com>, Jamie Hwang <jamie.hwang@lacity.org>, edw.johnson@lacity.org <edw.johnson@lacity.org>, The Pearl (CA) <pearlonwilshire@greystar.com>, Defense Security <pearlonwilshireconciierge@gmail.com>, Richard Paschke <rpaschke@greystar.com>, Cairo Rodriguez <cairo.rodriguez@lacity.org>

Mr. Wesson,

I am deeply disappointed in how you have been handling the homeless encampments of our district. Yesterday, marked a new turn of events as we witnessed the homeless encampment blow up in flames right before our eyes due to drugs and cooking meth in these tents that you allow to be up all day and night. To my knowledge, I have been working with our local police department's narcotics division to keep control on the encampments however recently there's been an overwhelming amount of crime and transients in and around our building. Just this weekend a bike was stolen from our garage and wallet taken from a car. My residents have informed me that on numerous occasions they witnessed the homeless people with an abundance of bikes (most likely stolen) opening the tires placing a substance inside and then riding off. I know there are sex rings as well as drugs in L.A. but I never expected this...

You claim to be such an advocate to our homeless yet you let their encampments get to this state. I feel like my pleas have fallen on deaf ears to keep the encampments in sanitary condition and especially during this pandemic. Currently our leading reason of why our residents are moving is because my resident do not feel safe in their own home!!!

You are in charge of our district! Do something about your people for your people.

Re: EXPLOSION OF HOMELESS ENCAMPMENT...



Thank You, stay safe,

Your home THE PEARL,

Christofer Castillo | Community Manager

The Pearl On Wilshire | 687 S. Hobart Blvd | Los Angeles, CA 90005

o 323-809-1056 | www.ThePearlOnWilshire.com

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From: The Pearl (CA) Manager
Sent: Wednesday, January 29, 2020 5:10 PM
To: Cairo Rodriguez <cairo.rodriguez@lacity.org>
Cc: councilmember.wesson@lacity.org; mike@wilshirecenter.com; Luz Bermudez <38268@lapd.online>; The Pearl (CA) Assistant Manager <pearlonwilshiremgr@greystar.com>; Jamie Hwang <jamie.hwang@lacity.org>; edw.johnson@lacity.org; The Pearl (CA) <pearlonwilshire@greystar.com>; Defense Security <pearlonwilshireconcierge@gmail.com>; Richard Paschke <rpaschke@greystar.com>
Subject: RE: (HELP) Streetlights Out On Hobart Blvd. And The Dangers This May Cause!!! Trash EVERYWHERE REQUEST CLOSED!
Importance: High

Hi Cairo,

Can you tell me why my request was closed? We are very much full of debris on Hobart Blvd. Also, the street light on Wilshire and Hobart is out.

Wed 1/29/2020 11:37 AM
la-sanitation-donot-reply@lacity.org
MyLA311: Closed - Homeless Encampment - 690 S HOBART BLVD, 90005
To: The Pearl (CA) Manager



Our investigation shows this location as a Homeless Encampment. For the Homeless Encampment procedure, please refer to the Los Angeles Municipal Code 56.11 protocol. The Homeless Encampment protocol may result in a clean-up delay. If you require further information, please contact the LASAN Customer Care Center at 1-800-773-2489.

Service Request # 1-1468486561

Location: 690 S HOBART BLVD, 90005

You can check the status of your Service Request by

1. Visiting <https://myla311.lacity.org>
2. Using the mobile app from [Google Play](#) or the [Apple Store](#)
3. Contacting LA Sanitation with your service request number
- 4.

Email : san.callcenter@lacity.org
Telephone : (800) 773-CITY
TTY : (213) 473-4112
LASAN Customer Care Center is open 24/7.



Your home THE PEARL,

Christofer Castillo | Community Manager
The Pearl On Wilshire | 687 S. Hobart Blvd | Los Angeles, CA 90005
o 323-809-1056 | www.ThePearlOnWilshire.com
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From: The Pearl (CA) Manager
Sent: Thursday, January 9, 2020 3:32 PM
To: Cairo Rodriguez <cairo.rodriguez@lacity.org>
Cc: councilmember.wesson@lacity.org; mike@wilshirecenter.com; Luz Bermudez <38268@lapd.online>; The Pearl (CA) Assistant Manager <pearlonwilshiremgr@greystar.com>; Jamie Hwang <jamie.hwang@lacity.org>; edw.johnson@lacity.org; The Pearl (CA) <pearlonwilshire@greystar.com>; Defense Security <pearlonwilshireconcierge@gmail.com>
Subject: (HELP) Streetlights Out On Hobart Blvd. And The Dangers This May Cause!!
Importance: High

Hi Cairo,

I wanted to let you know that we currently have (2) street lights out on Hobart Blvd. The reason why I'm bringing this to your attention is our homeless encampments are directly across the street and without light our neighborhood is becoming very unsafe. I have placed service requests for this #1-1529797591 but if you can please expedite this before anything tragic happens I would like to prevent all I can...

Search City Services by entering keywords (ex. Permits)

Thank you for submitting this service request.

Service Request # 1-1529797591

ADDITIONAL SERVICE REQUEST AT SAME ADDRESS/LOCATION

NEW REQUEST AT NEW ADDRESS/LOCATION

You can check the status of your service request by contacting 311 with your service request number.

Email:

311@lacity.org

Telephone / TTY:

Outside greater LA area: dial (213) 473-3231

Customer Care Center Hours:

M-F 7:00 am to 7:00 pm and Sat-Sun 8:00 am to 4:45 pm

Download the MyLA311 mobile app

GET IT ON Google play

Download on the App Store



Re: EXPLOSION OF HOMELESS ENCAMPMENT...



Your home **THE PEARL**,

[Christofer Castillo](#) | Community Manager

[The Pearl On Wilshire](#) | 687 S. Hobart Blvd | Los Angeles, CA 90005

o 323-809-1056 | www.ThePearlOnWilshire.com

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From: Cairo Rodriguez <cairo.rodriguez@lacity.org>
Sent: Thursday, July 11, 2019 7:42 PM
To: The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com>
Cc: councilmember.wesson@lacity.org; mike@wilshirecenter.com; Luz Bermudez <38268@lapd.online>; The Pearl (CA) Assistant Manager <pearlonwilshiremgr@greystar.com>;
Jamie Hwang <jamie.hwang@lacity.org>; edw.johnson@lacity.org
Subject: Re: MyLA311: Closed - Homeless Encampment - 694 S HOBART BLVD, 90005

Hello,

Thank you for reaching out to Council President Herb Wesson Office. Your request was reported to LA Sanitation for encampment cleanup. Please call LAPD for public safety non-emergency at 1-877-ASK-LAPD. Please call 911 for any emergency.

Thanks again,

_____|_____|_____|_____|

On Thu, Jul 11, 2019 at 3:46 PM The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com> wrote:

Dear Council President Herb J. Wesson, Jr.

You're really going to allow this??? These were taken just now and now the homeless are starting to "cat call" my residents. Please take a hold of this and make this a priority!!!!



Your home THE PEARL,

[Christofer Castillo](#) | Community Manager
[The Pearl On Wilshire](#) | 687 S. Hobart Blvd | Los Angeles, CA 90005
o 323-809-1056 | www.ThePearlOnWilshire.com
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From: The Pearl (CA) Manager
Sent: Thursday, July 11, 2019 3:40 PM
To: Cairo Rodriguez <cairo.rodriguez@lacity.org>
Cc: mike@wilshirecenter.com; Luz Bermudez <38268@lapd.online>; The Pearl (CA) Assistant Manager <pearlonwilshireamgr@greystar.com>; Jamie Hwang <jamie.hwang@lacity.org>; edw.johnson@lacity.org; councilmember.wesson@lacity.org
Subject: RE: MyLA311: Closed - Homeless Encampment - 694 S HOBART BLVD, 90005
Importance: High

What ever happened to Rudy from the Wilshire Bid? I thought he was supposed to respond quicker than the police? We have a homeless lady vandalizing our property. I think you know who she is Luz, the lady with the shaved head. She has a broom now and was chasing people. She was walking around naked yesterday. This is not OKAY!!!!!!

Your home THE PEARL,

Christofer Castillo | Community Manager

The Pearl On Wilshire | 687 S. Hobart Blvd | Los Angeles, CA 90005

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From: The Pearl (CA) Manager
Sent: Thursday, July 11, 2019 12:11 PM
To: Cairo Rodriguez <cairo.rodriguez@lacity.org>
Cc: mike@wilshirecenter.com; Luz Bermudez <38268@lapd.online>; The Pearl (CA) Assistant Manager <pearlonwilshireamgr@greystar.com>; Jamie Hwang <jamie.hwang@lacity.org>
Subject: RE: MyLA311: Closed - Homeless Encampment - 694 S HOBART BLVD, 90005

Hi Cairo,

I'm still awaiting a response on my previous email.

Your home THE PEARL,

Christofer Castillo | Community Manager

The Pearl On Wilshire | 687 S. Hobart Blvd | Los Angeles, CA 90005

o 323-809-1056 | www.ThePearlOnWilshire.com

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From: The Pearl (CA) Manager
Sent: Wednesday, July 3, 2019 2:13 PM
To: Cairo Rodriguez <cairo.rodriguez@lacity.org>
Cc: mike@wilshirecenter.com; Luz Bermudez <38268@lapd.online>; The Pearl (CA) Assistant Manager <pearlonwilshireamgr@greystar.com>; Jamie Hwang <jamie.hwang@lacity.org>
Subject: RE: MyLA311: Closed - Homeless Encampment - 694 S HOBART BLVD, 90005

Can you let me know why the city stated they already cleared and cancelled my request? I would like to file a complaint.

Your home THE PEARL,

Christofer Castillo | Community Manager

The Pearl On Wilshire | 687 S. Hobart Blvd | Los Angeles, CA 90005

o 323-809-1056 | www.ThePearlOnWilshire.com

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From: Cairo Rodriguez <cairo.rodriguez@lacity.org>
Sent: Wednesday, July 3, 2019 2:07 PM
To: The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com>
Cc: mike@wilshirecenter.com; Luz Bermudez <38268@lapd.online>; The Pearl (CA) Assistant Manager <pearlonwilshiremgr@greystar.com>; Jamie Hwang <jamie.hwang@lacity.org>
Subject: Re: MyLA311: Closed - Homeless Encampment - 694 S HOBART BLVD, 90005

Your request was submitted to LA Sanitation.

Thanks.

On Wed, Jul 3, 2019 at 12:41 PM The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com> wrote:

I stand corrected Cairo as I have documentation to prove. May 13th was the last clearance of debris from the homeless encampments and I have been tracing it ever since with photos.

Taken just now!





Re: EXPLOSION OF HOMELESS ENCAMPMENT...



Your home THE PEARL,

Christofer Castillo | Community Manager

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From: Cairo Rodriguez <cairo.rodriguez@lacity.org>

Sent: Wednesday, July 3, 2019 12:31 PM

To: The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com>

Cc: mike@wilshirecenter.com; Luz Bermudez <38268@lapd.online>; The Pearl (CA) Assistant Manager <pearlonwilshiremgr@greystar.com>; Jamie Hwang <jamie.hwang@lacity.org>

Subject: Re: MyLA311: Closed - Homeless Encampment - 694 S HOBART BLVD, 90005

Mid June was a little bit over two weeks ago. Please email me the current pictures.

Thank you!

Happy Fourth of July!

_____, _____, _____, _____

On Wed, Jul 3, 2019 at 12:18 PM The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com> wrote:

Cairo,

Do you know a date and time they went out? I'm telling you nobody has been out since mid June.

Your home THE PEARL,

Re: EXPLOSION OF HOMELESS ENCAMPMENT...

Christofer Castillo | Community Manager

The Pearl On Wilshire | 687 S. Hobart Blvd | Los Angeles, CA 90005

o 323-809-1056 | www.ThePearlOnWilshire.com

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From: Cairo Rodriguez <cairo.rodriguez@lacity.org>

Sent: Wednesday, July 3, 2019 12:02 PM

To: The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com>

Cc: mike@wilshirecenter.com; Luz Bermudez <38268@lapd.online>; The Pearl (CA) Assistant Manager <pearlonwilshireamgr@greystar.com>; Jamie Hwang <jamie.hwang@lacity.org>

Subject: Re: MyLA311: Closed - Homeless Encampment - 694 S HOBART BLVD, 90005

Yes, please do. LA Sanitation was out there cleaning. The people come back. It's not just homeless people trashing the streets. Unfortunately people don't keep our streets clean. If you see trash debris, please have your maintenance crew or yourself clean it. The City doesn't have the man power to clean all the trash on the streets. Property and business owner are responsible for cleaning their sidewalks and curbs.

Please email me the latest pictures of the encampment and we will start the process with LA Sanitation.

Thank you,

Cairo

On Wed, Jul 3, 2019 at 11:45 AM The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com> wrote:

They actually did not go out 2 weeks ago Cairo. I understand they need a place to stay but as I stated previously I will continue to make service requests to upkeep the sanitation standard and cleanliness. I monitor these encampments closely and I would like to know why they closed out the ticket without clearing the debris?

Your home THE PEARL,

Christofer Castillo | Community Manager

The Pearl On Wilshire | 687 S. Hobart Blvd | Los Angeles, CA 90005

o 323-809-1056 | www.ThePearlOnWilshire.com

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From: Cairo Rodriguez <cairo.rodriguez@lacity.org>

Sent: Wednesday, July 3, 2019 11:37 AM

To: The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com>

Cc: mike@wilshirecenter.com; Luz Bermudez <38268@lapd.online>; The Pearl (CA) Assistant Manager <pearlonwilshireamgr@greystar.com>; Jamie Hwang <jamie.hwang@lacity.org>

Subject: Re: MyLA311: Closed - Homeless Encampment - 694 S HOBART BLVD, 90005

Hi,

LA Sanitation when out two weeks ago. Unfortunately the homeless people have no where to go.

On Wed, Jul 3, 2019 at 11:12 AM The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com> wrote:

Hi Cairo,

I just wanted to follow up on my request I placed 2 weeks ago that you stated was a duplicate. My311 has not been out to clean as of now.

Your home THE PEARL,

Christofer Castillo | Community Manager

The Pearl On Wilshire | 687 S. Hobart Blvd | Los Angeles, CA 90005

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From: Cairo Rodriguez <cairo.rodriguez@lacity.org>

Sent: Friday, June 14, 2019 5:38 PM

To: The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com>

Cc: mike@wilshirecenter.com; Luz Bermudez <38268@lapd.online>; The Pearl (CA) Assistant Manager <pearlonwilshiremgr@greystar.com>; Jamie Hwang <jamie.hwang@lacity.org>

Subject: Re: MyLA311: Closed - Homeless Encampment - 694 S HOBART BLVD, 90005

Greetings,

Per our conversation, they will keep coming back. Unfortunately the homeless people have nowhere to go. We will start the process for cleaning.

Best regards,

On Fri, Jun 14, 2019 at 4:37 PM The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com> wrote:

Hi Cairo,

Can you please look into the cleaning of 694 S. Hobart as it's starting back up again but this time with furniture and bikes! I believe they are stolen.

Mike, we discussed clean up however I have not seen any progress to date.

Luz, I thought we were going to be setting up a "Narcos" squad? This is why I had fob and a garage sensor made. I have heard back.

Your home THE PEARL,

Christofer Castillo | Community Manager

Re: EXPLOSION OF HOMELESS ENCAMPMENT...

The Pearl On Wilshire | 687 S. Hobart Blvd | Los Angeles, CA 90005

o 323-809-1056 | www.ThePearlOnWilshire.com

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From: Cairo Rodriguez <cairo.rodriguez@lacity.org>

Sent: Tuesday, June 4, 2019 10:49 AM

To: The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com>

Cc: mike@wilshirecenter.com; Luz Bermudez <38268@lapd.online>; The Pearl (CA) Assistant Manager <pearlonwilshiremgr@greystar.com>

Subject: Re: MyLA311: Closed - Homeless Encampment - 694 S HOBART BLVD, 90005

Greetings,

It's a duplicate request.

Pending SR # 1-1350244651

Thank you for your commitment to the community.

_____, _____, _____, _____

On Tue, Jun 4, 2019 at 7:13 AM The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com> wrote:

Good Morning Cairo,

I am still awaiting a response as to why the city has closed my service request??? I have included the correct address. Please reply back at your earliest convenience as my street is being taken over by trash and debris. Once more, I am concerned with pests coming on-site and with pests follow diseases.

Your home THE PEARL,

Christofer Castillo | Community Manager

The Pearl On Wilshire | 687 S. Hobart Blvd | Los Angeles, CA 90005

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Error! Filename not specified.

On May 31, 2019, at 3:07 PM, The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com> wrote:

Hi Cairo,

This is the second time my request was closed out. Can you please look into this for me? Clearly there is trash everywhere.

<image011.jpg>

Your home THE PEARL,

Christofer Castillo | Community Manager

The Pearl On Wilshire | 687 S. Hobart Blvd | Los Angeles, CA 90005

o 323-809-1056 | www.ThePearlOnWilshire.com

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<image001.png>

From: la-sanitation-donot-reply@lacity.org <la-sanitation-donot-reply@lacity.org>
Sent: Friday, May 31, 2019 2:29 PM
To: The Pearl (CA) Manager <pearlonwilshiremgr@greystar.com>
Subject: MyLA311: Closed - Homeless Encampment - 694 S HOBART BLVD, 90005

<image012.jpg> <image013.jpg> <image014.jpg>

Your Homeless Encampment request was updated on 05/31/2019 2:28 PM.

Service Request # 1-1362494251

Location: 694 S HOBART BLVD, 90005

Status: Closed

This request has been completed.

Recent comments:

I am requesting your immediate assistance to clear out this homeless encampment. This is extremely unsanitary with debris and clothing and shopping carts everywhere. There is about 4 encampments and they took over the sidewalk and people cannot pass. I believe there is drug activity going on as well. One of them robbed one of the residents in the luxury apartment building across the street and now people do not feel safe! Something must be done !

You can check the status of your request by

1. Visiting <https://myla311.lacity.org>
2. Using the mobile app from [Google Play](#) or the [Apple Store](#)
3. Contacting LA Sanitation with your service request number

Email : san.callcenter@lacity.org
Telephone: (800) 773-CITY
TTY : (213) 473-4112

LASAN Customer Care Center is open 24/7.

<image015.jpg> <http://lacitysan.org/>

<image016.jpg> <https://www.facebook.com/lacitysan>